

Under the interim domestic Code of Practice for Pastoral Care, you should be protected, respected and supported whatever your age, stage, place or type of learning.

Under the Code, your tertiary education organisation should be helping you to be:

- Safe, physically and mentally
- Respected and accepted for who you are
- Supported in your learning and wellbeing
- Connected with your social and cultural networks, and
- Able to have your say in decisions about services.

For more information on the interim domestic Code and how it can help you be successful in your education, visit www.nzqa.govt.nz/know-the-code



Talk to your tertiary education organisation first if you feel your needs aren't being met or to make a complaint. You can contact NZQA if you are unhappy with the outcome of your complaint. For details, visit www.nzqa.govt.nz/about-us/make-a-complaint





E ai ki te Rārangi Tikanga Atawhai, e tika ana kia tiakina, kia āwhina, kia tautokona ia ākonga ahakoa te tau pakeke, te taumata ako, te wāhi, te momo akoranga rānei.

E ai ki te Rārangi Tikanga Atawhai me āwhina tō whare amorangi mātauranga kia:

- noho haumaru koe ā-tinana, ā-hinengaro
- whakaute, kia whakamana i tō tuākiritanga
- tautoko i ō akoranga, i ō toiora
- piri tonu koe ki ō taura here ā-iwi, ā-tikanga
- āhei koe ki te whakaputa korero e ai ki ngā ratonga.

Kia mārama ake ki ngā hua o te Rārangi Tikanga Atawhai hei tautoko i te momoho o te mātauranga, whakapā mai ki te paehono nei: www.nzga.govt.nz/know-the-code



Me he raruraru, he komekome rānei ōu, kōrero ki tō whare amorangi mātauranga i te tuatahi. Ki te kore tonu ō hiahia, ō nawe e whakaea, whakapā mai anō ki a NZQA. Mō te roanga o ngā kōrero, tirohia te paehono nei: www.nzqa.govt.nz/about-us/make-a-complaint

